

PRODUCT/SERVICE INFORMATION

Ambient



Enterprise Architects
and Engineers

Ambient IT provides a wide range of technology services delivering best of breed solutions to businesses ... From small businesses just starting out to established corporate entities and branch offices, Ambient IT can assist in your every technical need giving you the right advice to help you focus on your own enterprises and help your business grow.

✓ **Business Technology Infrastructure**

- Microsoft Active Directory
- Windows Terminal Server
- Web, Mail & Proxy Services
- Email Spam & Virus Prevention Gateways
- Secure Remote Access Technologies
- Mobile Communications
- Network and Systems Security
- MS Exchange, SQL Databases

✓ **System Administration and Support**

- Office Installations
- File Systems/Server Security
- Monitoring and Maintenance
- Scripting and Process Automation
- Asset Management and Tracking
- Intranet Vs Internet
- Office Communication Technologies
- Service Updates and Maintenance

✓ **IT Management & Strategy**

- Project Management & Planning
- IT Strategy Development
- General IT Management
- Product Suitability Assessment

✓ **Corporate Policies and Documentation**

- Quality Documentation
- Corporate Policies
- Technical Standards
- Compliance

✓ **Redundancy and Disaster Recovery Experts**

- SAN Technologies
- Virtual Machines
- Load Balancing
- Advanced Backup Strategies & Solutions
- Backup/Recovery Testing
- Mail and Document Archiving

Greater Stability ... Superior Performance

✓ **Making Technology Work For You!**

Our highly skilled and experienced team provides one central point of management for all your Information Technology needs, manages your resources and providers and ensures you have the right advice with which to make your mission critical decisions.

As business becomes more reliant on information technology and the internet there becomes a need to ensure that not only are systems operational but that they are effective in providing a genuine support to the true goals of the business. For most businesses, their IT infrastructure is not the key to success but rather a tool with which to optimise the performance of aspects of the business process.

Outages/failures of IT systems can be expensive to a business due to their flow on effect to other operations. As the level of dependency on technology varies greatly from business to business, each business case needs to be assessed independently with regard to their individual and specific needs from a support and maintenance perspective as well as for their technology planning and strategy.

One thing is for certain ... when it comes to the potential loss of productivity due to systems failures, prevention is better than cure ... Prior planning, monitoring and regular servicing/maintenance provides for greater stability and superior performance.

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